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| Monitor the availability of operational resourcesManage information to support decisions on operational coverGather information to aid effective response in line with policy and procedureMobilise resources in response to the needs of an event and carry out ongoing incident supportSupport emergency callersTest and maintain communication and mobilising equipment | Establish and maintain effective working relationships with peopleDevelop your own skills to improve performanceCommunicate your own skills and knowledge to colleaguesParticipate in development programme and assist in the development of colleagues Take responsibility for personal performance | Report and Log communication and mobilising equipment defects as requiredHighlight any required changes to systems and databases identified through normal working practices and report to appropriate department Gather required informationInform and advise othersRetrieve and enter data to update databases |

To receive emergency calls and mobilise resources to emergency incidents. To maintain a log of incidents and resources in accordance with approved practices and procedures

Respect for all, guiding others, leading by example and including everyone. Working as a team we prioritise our work considering risk, resource and our current four strategic priorities, as detailed in the service delivery strategy 2021-2023.

Scope and design ICT platform for NOG product response priorities. We will implement National Operational Guidance, legislative requirements and organisational priorities, as defined in the Service Delivery Strategic Plan along with priorities set by the Resilience Department Plan.



To maintain Control License and provide effective support to Service Delivery teams assisting in the safe resolution of emergency incidents. To engage with DSFRS teams and departments to support all aspects of business as usual, to include resource management and appliance availability.

To work with other Emergency Services to increase effectiveness and efficiency supporting the Services Risk Management Plans.



Control Room Firefighters will lead by example, challenge unacceptable behaviour, and cultivate an inclusive culture where everyone is valued.

encourage staff to contribute by effectively supporting incidents and contribute to the services resources and availability strategies.

Ensure all staff are competent to carry out their duties.





One pager



**Firefighter - Control Room**

1 Apr 2022 – 31 Mar 2025



