

Respect for all, guiding others, leading by example and including everyone. Working as a team we prioritise our work considering risk, resource and our current four strategic priorities, as detailed in the service delivery strategy 2021-2023.

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| Manage Control mobilising system to meet the requirements of the WM, NFSP and DSFRS.  Facilitate the changes to ‘Ways of Working’ required by the Service within the timescales indicated by Service and Project Planning.  To check and carry out the recording of information within Fire Control Service systems relating to premises which present an unusually high risk in the context of operational response. | Ensure all data held by Fire Control is compliant with the General Data Protection Regulations and to establish processes and procedures to maintain compliance.  Assist the Fire Control Management team in developing and managing effective resilience procedures for all critical systems.  When required collate information from a range of sources to support investigations, respond to Freedom of Information requests and assist with the production of statistical information and proactively provide information and advice. | Provide support to WM to assist with the development and delivery of improved availability and mobilising to maximise the effective use of resources.  Provide technical support to the WM to assist with the Operational Alignment, compliance with National Operational Guidance, and organisational change within DSFSR and the NFSP.  Deputise for Watch Manager on a ad-hoc basis as required. |

Scope and design ICT platform for NOG product response priorities. We will implement National Operational Guidance, legislative requirements and organisational priorities, as defined in the Service Delivery Strategic Plan along with priorities set by the Resilience Department Plan.



To maintain Control License and Supervisory License to provide operational support to Fire Control as required.

To engage with NFSP partners to optimise the efficiency and maximise the benefits of collaboration and alignment.

To work with other Emergency Services to increase effectiveness and efficiency supporting the Services Risk Management Plans.

To assist the WM in the efficient management of the Control Data function, reviewing and maintaining the data held in DSFRS Fire Control Mobilising and Ancillary systems and to deliver the required operational response in the most effective and efficient manner.

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Data CM will lead by example, challenge unacceptable behaviour, and cultivate an inclusive culture where everyone is valued

Employ leadership styles that motivate and encourage staff to contribute by effectively supporting incidents and contribute to the services resources and availability strategies.

Ensure all staff are competent to carry out their duties.

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**Crew Manager Data Team**

1 Dec 2024 – 31 Mar 2026



