

Crew Manager – Prevention Home Safety & Partnerships Officer

One pager



DEVON &
SOMERSET
FIRE & RESCUE SERVICE



OPERATING
CYCLE

Permanent



CORE SERVICE
DELIVERY

To proactively support, embed and deliver our Service Strategic Priorities through our targeted prevention activities to reduce the risks in our communities. Improving health, safety and wellbeing whilst supporting the local economy. Prevention is a strategic priority and is at the heart of what we do – the interventions, partnerships, and collaborations that we promote keep the public safe and assist us in providing up to date education. These priorities supported by our objectives help us to ensure that our activity is designed to support the delivery of our service to the public efficiently and effectively.



INTENT

Our overall aim is to make Devon and Somerset a safer place to live, work and visit. We will do this through our targeted strategy with a scale of interventions ranging from broad Universal Prevention Services to our Communications team, through to bespoke interventions for those requiring our specialist services. We use data analysis to ensure we are targeting our resources in the right locations and with the right people and protecting those most vulnerable and at risk in our communities.



PLAN

The Prevention Crew Manager will support the targeted strategy by supporting the day-to-day workloads and prioritisation of the Home Safety Technicians. As a Partnership Officer they will work with Local Communities in line with the Service Community Risk Management Plan. Utilising a person-centred approach in delivering Prevention activities the role also requires engagement with Service Delivery to support reduction and prevention of incidents. Contributing towards effective partnerships to deliver our Strategy, the post holder needs to ensure we are inclusive and reach those most at risk



MAIN EFFORT

Working as a team we prioritise our work considering risk, resource and our current four strategic priorities. The Prevention Home Safety & Partnerships Officer will contribute to this by demonstrating and by guiding others, leading by example, respecting, and including everyone whilst utilising effective and efficient communication skills.



TASKS

- Support the delivery of the Community Risk Management Plan
- Engage/work with partners and team members to ensure those most at risk are identified, partnerships are effective and regularly reviewed
- Ensure HSV's are delivered in line with the NFCC person centred approach
- Support the day-to-day workloads and prioritisation of the Home Safety Technicians with welfare, Quality Assurance, CPD, ORIS, conducting joint visits where required.
- Ensure Partnership Trigger Point Awareness (TPA) is delivered to a quality assured and consistent high standard
- Support whole-time crews in delivering Home Safety Visits in their local areas
- Identify people at risk who would benefit from additional equipment based on individual needs
- Identify and report safeguarding / welfare referrals where required
- Engage in the recruitment of Home Safety Technicians, including induction training and CPD
- Report to the Home Safety and Partnerships Manager to support Service Delivery Prevention Plan
- Continually look for innovative ways to adapt or improve the service we currently provide.